




PERFORMANCE SUMMARY


| | | | | | | | | | | |
|-------|-------------------|---------|-------|--------|----------|--------|-----------|-------------------------|---------------------|---|
| COATS | STRATEGY OVERVIEW | CLIMATE | WATER | ENERGY | EFFLUENT | SOCIAL | MATERIALS | MANAGING SUSTAINABILITY | PERFORMANCE SUMMARY |  |
|-------|-------------------|---------|-------|--------|----------|--------|-----------|-------------------------|---------------------|---|

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| PILLAR | INDICATOR | UNIT | 2014 | 2015 | 2016 | 2017 | 2018 | 2018 RESTATED ¹ | 2019 | 2019 RESTATED ¹ | 2020 | 2020 RESTATED ¹ | 2021 | 2022 TARGETS ⁹ | 2030 TARGETS |
|--|---|-----------------------------------|-------|-------|-------|-------|------|-------------------------------|-------|-------------------------------|-------|-------------------------------|---------|------------------------------|-----------------|
|  <p>WATER Reduce and reuse</p> | Total water used | Million cubic metres | 8.3 | 8.3 | 8.2 | 7.9 | 7.8 | 8.3 | 7.6 | 7.6 | 5.9 | 5.8 | 6.5 | | |
| | Water intensity | Litres/kg produced | 127 | 121 | 118 | 112 | 83 | 86 | 83 | 83 | 78 | 76 | 67 | | |
| | Water intensity movement compared to 2018 | % movement | | | | | | | | | -4% | | -12% | -22% | -40% |
| | % of water recycled | % | 2% | 4% | 8% | 11% | 20% | 18% | 23% | 22% | 22% | 19% | 22% | | |
| | Withdrawal from municipal supply | Million cubic metres | 3.3 | 3.2 | 3.1 | 3.0 | 2.9 | 2.8 | 2.8 | 2.8 | 2.7 | 2.3 | 2.2 | 2.5 | |
| | % water from municipal supply | % | 41% | 39% | 36% | 37% | 37% | 35% | 37% | 37% | 39% | 40% | 41% | | |
| | Withdrawal from ground water sources | Million cubic metres | 2.1 | 2.6 | 2.1 | 1.9 | 1.8 | 1.9 | 1.6 | 1.6 | 1.3 | 1.2 | 1.4 | | |
| | % of water from ground water sources | % | 27% | 26% | 27% | 24% | 23% | 23% | 21% | 21% | 21% | 22% | 23% | | |
| | Withdrawal from natural watercourses, reservoirs and rainwater harvesting | Million cubic metres | | | | | | 1.6 | | 1.4 | | 1.1 | 3.5 | 13.3 | |
| | % water from natural watercourses and reservoirs and rainwater harvesting | % | 30% | 30% | 28% | 28% | 20% | 24% | 18% | 20% | 18% | 18% | 13% | | |
| | Total water withdrawal | Million cubic metres | 8.0 | 8.3 | 7.5 | 7.1 | 6.3 | 6.7 | 5.8 | 5.8 | 4.6 | 4.6 | 4.9 | | |
|  <p>ENERGY Reduce and transition to renewables</p> | Total energy used in operations | Million kWh | 858 | 833 | 829 | 823 | 873 | 865 | 845 | 831 | 676 | 670 | 801 | | |
| | Energy intensity | kWh/kg produced | 13.2 | 12.2 | 11.9 | 11.5 | 9.2 | 9.3 | 9.2 | 9.4 | 8.9 | 9.1 | 8.6 | | |
| | Energy intensity movement compared to 2018 | % movement | | | | | | | | | 1% | | -2% | -7% | -7% |
| | Non-renewable electricity used | % | 31% | 32% | 30% | 29% | 35% | 32% | 36% | 34% | 35% | 32% | 32% | | |
| | Natural gas used | % | 33% | 33% | 35% | 34% | 28% | 29% | 27% | 28% | 29% | 30% | 31% | | |
| | Oil used | % | 11% | 6% | 6% | 7% | 5% | 5% | 4% | 4% | 4% | 4% | 4% | | |
| | Coal used | % | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | |
| | Renewable energy used | % | 25% | 29% | 29% | 30% | 32% | 34% | 33% | 34% | 31% | 33% | 34% | | |
| | Coal used | % | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | | |
| | % Electricity covered by renewable certificates | % | | | | | 4% | 3% | 5% | 5% | 6% | 6% | 7% | | 100% |
| | Total carbon footprint, Scopes 1, 2 & 3 ² | Thousand tonnes CO ₂ e | 322 | 305 | 319 | 311 | 303 | | 289 | 1,123.1 | 233 | 900.7 | 1,157.0 | | |
| Scopes 1 & 2 footprint ² | Thousand tonnes CO ₂ e | 321.9 | 305.4 | 318.5 | 310.6 | 303.3 | | 289.4 | 273.8 | 233.5 | 217.2 | 253.4 | | 147.3 | |





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|--|---|------------------------------------|-------|-------|-------|-------|-------|-------------------------------|---------|-------------------------------|---------|-------------------------------|----------|------------------------------|-----------------|
|  <p>ENERGY Reduce and transition to renewables</p> | Scope 1 emissions footprint ³ | Thousand tonnes CO ₂ e | 81.5 | 67.8 | 70.9 | 71.8 | 67.1 | | 61.1 | 64.6 | 49.2 | 51.3 | 62.7 | | |
| | Scope 1 CO ₂ emissions | Tonnes CO ₂ | | | | | | | | 63,153 | 49,091 | 49,743 | 60,106 | | |
| | Scope 1 CH ₄ emissions | Tonnes CH ₄ | | | | | | | | 83.7 | 66.0 | 67.2 | 82.8 | | |
| | Scope 1 N ₂ O emissions | Tonnes N ₂ O | | | | | | | | 76.6 | 41.0 | 47.3 | 58.4 | | |
| | Scope 1 HFCs emissions | Tonnes HFCs | | | | | | | | 1,339.2 | | 1,494.5 | 2,476.8 | | |
| | Scope 1 PFCs emissions | Tonnes PFCs | | | | | | | | 0.0 | | 0.0 | 0.0 | | |
| | Scope 1 SF ₆ emissions | Tonnes SF ₆ | | | | | | | | 0.0 | | 0.0 | 0.0 | | |
| | Scope 1 NF ₃ emissions | Tonnes NF ₃ | | | | | | | | 0.0 | | 0.0 | 0.0 | | |
| | Scope 2 emissions footprint (location based) ⁴ | Thousand tonnes CO ₂ e | 240.4 | 237.6 | 247.6 | 238.8 | 236.2 | | 228.3 | 235.3 | 184.3 | 186.2 | 216.1 | | |
| | Scope 2 CO ₂ emissions | Tonnes CO ₂ | | | | | | | | 233,974 | 183,308 | 185,116 | 214,905 | | |
| | Scope 2 CH ₄ emissions | Tonnes CH ₄ | | | | | | | | 277 | 139.0 | 216 | 234 | | |
| | Scope 2 N ₂ O emissions | Tonnes N ₂ O | | | | | | | | 1,047 | 840.0 | 833 | 948 | | |
| | Scope 2 emissions footprint (market based) ⁵ | Thousand tonnes CO ₂ e | | | | | | | | 209.2 | | 165.9 | 190.7 | | |
| | Scope 2 CO ₂ emissions | Tonnes CO ₂ | | | | | | | | 206,858 | | 164,160 | 188,666 | | |
| | Scope 2 CH ₄ emissions | Tonnes CH ₄ | | | | | | | | 101.8 | | 93.0 | 94.4 | | |
| | Scope 2 N ₂ O emissions | Tonnes N ₂ O | | | | | | | | 626.8 | | 529.8 | 589.3 | | |
| | Out-of-scope biofuels, Scope 2 CO ₂ emissions | Tonnes CO ₂ | | | | | | | | 38,163.0 | | 26,960.0 | 32,789.0 | | |
| | % scope 2 emissions covered by renewable certificates | % | | | | | | 4% | | 5% | | 6% | 7% | | |
| | Emissions volume intensity (location based) | CO ₂ e kg/kg production | 4.9 | 4.5 | 4.6 | 4.3 | 3.2 | 3.1 | 3.2 | 3.0 | 3.1 | 3.1 | 2.7 | | |
| | Emissions value intensity (location based) | CO ₂ e tonnes/\$m sales | 210 | 208 | 219 | 206 | 200 | 192 | 192 | 185 | 200 | 202 | 176 | | |
| Scope 3 emissions footprint ⁶ | Thousand tonnes CO ₂ e | | | | | | | | 849.2 | | 671.0 | 891.3 | | 560.5 | |
| Scope 3 CO ₂ emissions | Tonnes CO ₂ | | | | | | | | 722,740 | | 579,979 | 738,782 | | | |
| Scope 3 CH ₄ emissions | Tonnes CH ₄ | | | | | | | | 6,748 | | 4,419 | 7,106 | | | |
| Scope 3 N ₂ O emissions | Tonnes N ₂ O | | | | | | | | 30,525 | | 23,590 | 31,994 | | | |





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|---|--|----------------------|--------|--------|--------|--------|--------|-------------------------------|--------|-------------------------------|--------|-------------------------------|--------|------------------------------|-----------------|--|
|  <p>EFFLUENT Reduce and clean</p> | % of water discharged as effluent | % | 87% | 80% | 79% | 77% | 69% | 65% | 62% | 61% | 67% | 69% | 68% | | | |
| | Treated effluent discharge to surface water course | Million cubic metres | | | | | 4.1 | 4.0 | 3.4 | 3.2 | 2.8 | 2.7 | 3.0 | | | |
| | Effluent discharge to offsite treatment plant | Million cubic metres | 1.5 | 1.6 | 1.4 | 1.4 | 1.3 | 1.3 | 1.3 | 1.3 | 1.1 | 1.1 | 1.2 | | | |
| | Total effluent discharge | Million cubic metres | 6.9 | 6.5 | 6.4 | 6.2 | 5.3 | 5.3 | 4.7 | 4.5 | 3.9 | 3.8 | 4.2 | | | |
| | Environmental prosecutions | No. | 0 | 0 | 0 | 0 | 0 | | 0 | | 0 | | 0 | | | |
| | % effluent that is compliant with ZDHC | % | | | | | | - | | 63% | | 74% | | 82% | 100% | |
| | Investment in effluent treatment plants and technology | Million \$ | 3.4 | 0.9 | 1.6 | 2.2 | - | | 4.6 | | | 1.5 | | 2.2 | | |
|  <p>SOCIAL Living wage Fair employment Community engagement</p> | Permanent employee headcount | No. | 19,204 | 18,985 | 19,079 | 19,419 | 18,239 | | 17,725 | | 17,943 | | 18,811 | | | |
| | Permanent employee average tenure | Years | | | | 10.4 | 10.2 | 10.3 | 11.1 | | 10.3 | | 9.7 | | | |
| | Permanent employee turnover | % | | | | 19% | 27% | | 25% | | 20% | | 23% | | | |
| | Temporary Employee Headcount | No. | | | | | - | | - | | 3,163 | | 4,104 | | | |
| | % female permanent employees | % | 40% | 41% | 40% | 41% | 39% | | 41% | | 42% | | 42% | | | |
| | % female senior managers | % | 19% | 19% | 21% | 22% | 23% | | 24 | | 22% | | 23% | | | |
| | % female Board members | % | 13% | 11% | 22% | 30% | 30% | | 33 | | 40% | | 50% | | | |
| | Employee engagement score | % | 81% | 83% | 83% | 83% | 83% | | N/A | | N/A | | 83% | | | |
| | Safety training | Hours/employee | | | | | | | | | | 23 | | 29 | | |
| | Sites accredited to OHSAS 18001 | No. | | | | | | | | | | 7 | | 7 | | |
| | Sites accredited to ISO 45001 | No. | | | | | | | | | | 4 | | 5 | | |
| | Near misses reported | No. | | | | | 1,583 | | | | | 1,320 | | 1,770 | | |
| | Near miss reporting rate | No./100 FTE | | | | | 5.4 | | | | | 6.1 | | 6.7 | | |
| | Hazards reported | No. | | | | | 33,112 | | | | | 35,083 | | 48,077 | | |
| | Hazard reporting rate | No./100 FTE | | | | | 114 | | | | | 162 | | 181 | | |
| | Improvement actions completed | No. | | | | | 36,014 | | | | | 39,689 | | 54,811 | | |
| | Improvement actions completion rate | No./100 FTE | | | | | 124 | | | | | 183 | | 207 | | |




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|--|--|-----------------------------|---------|---------|---------|---------|---------|-------------------------------|---------|-------------------------------|---------|-------------------------------|---------|------------------------------|-----------------|--|
|  SOCIAL Living wage Fair employment Community engagement | Work related incident rate | Incidents/100 FTE | | | 0.56 | 0.56 | | | | | 0.59 | | 0.45 | | | |
| | Number of recordable incidents | No. | | | 163 | 163 | | | 135 | | 128 | | 120 | | | |
| | Average lost days per lost time incident | Days | | | 17.9 | 34.1 | 16.8 | | 19.7 | | 24.3 | | 18.7 | | | |
| | Total lost days from incidents | Days | | | 2,015 | 2,320 | | | 1,672 | | 1,669 | | 1,916 | | | |
| | Lost time case rate | Lost time incidents/100 FTE | | | 0.26 | 0.24 | 0.37 | | 0.31 | | 0.36 | | 0.34 | | | |
| | Work related fatalities | No. | 0 | 0 | 0 | 1 | | | | | 0 | | 0 | | | |
| | Health & safety prosecutions | No. | 0 | 0 | 0 | 0 | | | | | 0 | | 0 | | | |
| | Commuting incident rate | Incidents/100 FTE | | | | | | | | | | 0.37 | | 0.37 | | |
| | Number of commuting incidents | No. | | | | | | | | | | 80 | | 98 | | |
| | % workforce with 'Great Place to Work' or equivalent certification | % workforce. | | | | | | | | | | 6% | | 83% | 80% | |
| | Permanent employees subject to a collective agreement | % | | | | 38% | 37% | | 43% | | 46% | | 53% | | | |
| | Permanent employees that are members of a union | % | | | | 34% | 38% | | 43% | | 47% | | 40% | | | |
| | Diversity in employees | No. of nationalities | | | | 68 | 63 | | 60 | | 60 | | 62 | | | |
| | Diversity in senior managers | No. of nationalities | | | | 43 | 32 | | 31 | | 31 | | 32 | | | |
|  MATERIALS Eco-footprint Reduce, reuse and recycle | % premium polyester sales from recycled material ⁹ | % | | | | | | | | | 13% | | 19% | 100% ⁹ | | |
| | Total waste generated | Tonnes | | | | | 24,092 | 24,288 | 25,401 | 25,322 | 17,599 | 18,499 | 23,425 | | | |
| | Hazardous waste generated | Tonnes | | | | | 7,150 | | 8,171 | | 4,031 | | 5,868 | | | |
| | % total material waste | % | | | | | 15% | 17% | 16% | 18% | 14% | 16% | 17% | | | |
| | % movement in waste % compared to 2018 | % movement | | | | | | | | | 6% | | -8% | -3% | -25% | |
| | Reused or recycled waste | % of waste | | | | 76% | 73% | 69% | 69% | 67% | 66% | 62% | 67% | | | |
| | % units sending zero waste to landfill | % | | | | | | | | 65% | | 47% | | 45% | | |
| | Total materials purchased by Coats | Tonnes | 132,694 | 136,249 | 146,394 | 138,589 | 139,399 | | 144,802 | | 115,302 | | 133,062 | | | |
| | Process chemicals used | Tonnes | | | | | | 18,213 | | 16,034 | | 13,820 | | 17,101 | | |
| | Packaging materials used | Tonnes | | | | | | 27,062 | | 24,077 | | 22,486 | | 22,482 | | |
| | Materials used in Coats products | Tonnes | 87,002 | 90,444 | 95,261 | 93,268 | 94,125 | | 104,691 | | 78,996 | | 93,479 | | | |
| | Textile fibres used in Coats products | Tonnes | | | | | | 89,329 | | 99,880 | | 74,942 | | 88,536 | | |
| | Dyes and chemicals used in Coats products | Tonnes | | | | | | 4,796 | | 4,811 | | 4,054 | | 4,943 | | |



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|--|---|------------|--------|--------|--------|--------|--------|-------------------------------|--------|-------------------------------|--------|-------------------------------|--------|------------------------------|-----------------|
|  OTHER | Employees completing compliance training | No. | >4,000 | >4,500 | >4,500 | >4,500 | >4,000 | | >4,000 | | >4,200 | | >4,700 | | |
| | Employees completing modern slavery training | No. | - | - | - | - | - | | 3828 | | 699 | | >700 | | |
| | Number of colours dyed | Thousand | 156 | 164 | 162 | 171 | 174 | | 176 | | 158 | | 178 | | |
| | Number of dye batches produced | Million | 3.5 | 3.6 | 3.7 | 3.9 | 3.8 | | 3.8 | | 3.1 | | 3.8 | | |
| | Direct economic value generated and distributed | \$ million | 1,033 | 1,558 | 1,459 | 1,501 | 1,543 | | 1,396 | | 1,166 | | 1,508 | | |
| | % economic value distributed to suppliers | % | 65% | 65% | 63% | 61% | 62% | | 60% | | 62% | | 60% | | |

¹During development of our Science Based Targets inventory some corrections to data from 2018 to 2020 were identified. In addition some reporting inconsistencies to water, energy and waste data were identified and corrected.

²Total carbon footprint includes Scope 3 from 2019 and include market based Scope 2 from 2019. Prior years only include scopes 1 & 2 and location based for Scope 2. The boundary methodology for our emissions is based on financial control for all companies that are consolidated in the company financial statements and equity share for 2 joint venture operations.

³Scope 1 methodology - Fuel consumption data is collected from all units monthly, based on metres or invoiced consumption converted into kWh. This is converted into emissions using DEFRA gross calorific value conversion factors published each year. This is then consolidated as per the boundary methodology.

⁴Scope 2 Location based methodology. Electricity or steam purchase volumes are collected from all units monthly in kWh. For location based calculations, all electricity kWhs are converted using IEA country level conversion factors for the year in question, and purchased steam or heating is converted using DEFRA conversion factors for the year in question. Data is then consolidated using the boundary methodology explained in note 2.

⁵Scope 2 Market based methodology. Electricity or steam purchase volumes are collected from all units monthly in kWh. For market based calculations, electricity kWhs that are covered by energy attribute certificates directly from suppliers or purchased on official markets are removed and the remainder are converted using supplier level conversion factors, if available or IEA country level conversion factors for the year in question. Purchased steam or heating is converted using DEFRA conversion factors for the year in question except for biogenic steam volumes where the CO₂ component of the emissions is removed and reported separately. Data is then consolidated using the boundary methodology explained in note 2.

⁶Scope 3 methodology. Scope 3 emissions are calculated annually using multiple sources for data (base activity data comes from internal data sources and conversion factors are generated from various sources, including suppliers, life cycle assessment data providers and industry data sources). The most critical data, covering primary raw materials, is largely sourced from suppliers. Each Scope 3 category is calculated with the best available set of data sources, and is consistent over the 3 reported years in this table.

⁷Permanent headcount includes JV operations in China so the numbers don't reconcile exactly to the statutory headcount in the Annual Report.

⁸Hazardous waste includes all of the following categories: dyes, chemicals, solid and aqueous sludge, fuels, oils, toner cartridges, hazardous packaging waste, hazardous cleaning cloths, items containing CFCs, HCFCs & HFCs, batteries, inorganic waste, organic waste, laboratory waste, medical waste, construction materials containing asbestos, fluorescent tubes, paints, inks, adhesives, resins and electrical and electronic equipment.

⁹All targets listed as 2022 targets, mature in 2022 apart from our recycled material target, which matures in 2024.

