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## QUALITY POLICY 2.020

GOTEX S.A. designs and manufactures high technical level textile products. Hence, keeping high quality standards in all departments is our duty and, in order to clearly define these, we indicate below the main bullet points of our Quality Policy:

- ✓ Always work as safe as possible. Safety is always our first priority.
- ✓ Meet the regulations in force and Group requirements in order to minimise any risk for employees as well as foster our surrounding's sustainability
- ✓ Promote a continuous improvement in all of our daily activities.
- ✓ Always work positively and with a team work spirit.
- ✓ Consider customers are members of our team
- ✓ Foster the use of digital tools, which enable us to evolve towards simple processes in a changing environment
- ✓ Innovation is a key word in our business culture.
- ✓ Promote teams' talent, employees participation and internal communication

By applying the Quality Policy we could achieve our group's priority objectives, which are:

- ✓ Zero accidents. Safety is our first priority
- ✓ Due to the exceptional situation we are living due to Covid-19, from the company Debido a la excepcional situación que estamos viviendo con el Covid-19, from the Company we will ensure the maximum safety and care of all our colleagues.
- ✓ Increase sales in a profitable way in our lines of business and adding value to the group.
- ✓ Increase productivity in all our lines of business, innovating and being creative.
- ✓ Promote sustainability and recycling in our processes in order to minimize our environmental impact.

**SAFETY, QUALITY AND INNOVATION ARE THE BASE OF OUR CULTURE**

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General Manager at GOTEX



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