

Shareholder information

Annual General Meeting

The date, time and venue of the Annual General Meeting will be notified to shareholders separately.

Company information

Registered Office: 1 The Square, Stockley Park, Uxbridge, Middlesex UB11 1TD Tel: +44 (0)20 8210 5000

Registered in: England No.104998

Registrars: Capita Registrars, Balfour House, 390/398 High Road, Ilford, Essex IG1 1NQ
Tel: 0870 162 3100 (UK only) +44 20 8639 2157 (outside UK)

On-line shareholder facilities

Private shareholders can obtain secure access on-line to their personal shareholder details at the Registrars in the Shareholder services section of the Company website. You can update your shareholder account on-line; for example, record a change of address or request dividends to be sent directly into a bank or building society account.

Alternatively, contact the Registrars in writing or by telephone for any share registration queries.

Capital Gains Tax

For the purpose of Capital Gains Tax the market value of ordinary shares on 31 March 1982 was 62.75p after adjustment for the 1 for 1 capitalisation issue in 1987. The market value of ordinary shares on 18 May 1993, 5 November 1993 and 18 May 1994, the dates of the issue of shares following the offer of enhanced share dividends, were respectively 229.685p, 267.25p and 227.25p.

Analysis by category	Numbers of shareholders	Number of ordinary 20p shares
Banks and nominee companies	1,276	597,979,302
Individuals	24,962	49,098,613
Insurance companies	22	43,226,021
Other institutions	222	14,633,655
Investment trusts	34	2,783,446
Pension funds	4	252,389
	26,520	707,973,426

Analysis by shareholding	Numbers of shareholders	Number of ordinary 20p shares
Under 1,000	16,251	6,108,216
1,000 – 5,000	8,067	17,765,543
5,001 – 50,000	1,831	24,042,946
50,001 – 100,000	98	7,294,984
100,001 – 500,000	150	34,131,659
Over 500,000	123	618,630,078
	26,520	707,973,426

Unsolicited mail

The Company is obliged to make its share register available to members of the public and organisations on payment of a prescribed fee. This may result in shareholders receiving unsolicited mail. If you wish to limit the receipt of unsolicited mail you should write to:

The Mailing Preference Service
FREEPOST 22
London
W1E 7EZ