

# Shareholder information

<b>Financial Calendar</b>	The date, time and venue of the Annual General Meeting are set out on pages 59 and 60
Final Ordinary Dividend	1.50p per share paid on 2 July 2001
Interim Results to 30 June 2001	Announced on 5 September 2001
Interim Ordinary Dividend	Payable in January 2002
Preference Dividends	Payable on 31 March and 30 September in each year

**Company Information** Registered Office: 2 Foubert's Place, London W1V 1HH  
Registered in England No.104998  
Registrars: Capita IRG plc, Balfour House, 390/398 High Road, Ilford, Essex IG1 1NQ Tel: 020 8639 2000

**Low Cost Dealing** The Company has arranged for its stockbroker, Cazenove & Co, to provide shareholders with a simple low cost method of buying and selling its shares. Details are available from the Company Secretary. Please note there is a minimum commission of £10 on each purchase transaction.

**Dividend Mandates** If you wish dividends to be sent directly into a bank or building society account, you should contact the Registrars for a dividend mandate form.

**Capital Gains Tax** For the purpose of Capital Gains Tax the market value of ordinary shares on 31 March 1982 was 62.75p after adjustment for the 1 for 1 capitalisation issue in 1987. The market value of ordinary shares on 18 May 1993, 5 November 1993 and 18 May 1994, the dates of the issue of shares following the offer of enhanced share dividends, were respectively 229.685p, 267.25p and 227.25p.

**Market Values of Securities** The market value and balance sheet carrying values of the Group's traded securities at 31 December 2000 are available at the Registered Office.

<b>Analysis by Category</b>	Numbers of Shareholders	Number of Ordinary 20p shares
Banks and nominee companies	1,752	593,810,704
Insurance companies	29	37,189,225
Pension funds	6	118,256
Investment trusts and unit trusts	40	1,760,459
Other institutions	242	14,241,496
Individuals	27,261	56,502,958
	<b>29,330</b>	<b>703,623,098</b>
<b>Analysis by Shareholding</b>		
Under 1,000	17,271	6,644,757
1,000-5,000	9,573	21,210,467
5,001-50,000	2,041	26,456,849
50,001-100,000	102	7,846,294
100,001-500,000	200	44,892,089
Over 500,000	143	596,572,642
	<b>29,330</b>	<b>703,623,098</b>

**Unsolicited Mail** The Company is obliged to make its share register available to members of the public and organisations payment of a prescribed fee. This may result in shareholders receiving unsolicited mail. If you wish to limit the receipt of unsolicited mail you should write to: The Mailing Preference Service, FREEPOST 22, London W1E 7ER.