

Shareholder information

Financial Calendar The date, time and venue of the Annual General Meeting are set out on pages 55 and 56.

Final Ordinary Dividend	1.5p per share paid on 3 July 2000
Interim Results to 30 June 2000	Announced in September 2000
Interim Ordinary Dividend	Payable in January 2001
Preference Dividends	Payable on 31 March and 30 September in each year

Company Information Registered Office: 2 Foubert's Place, London W1V 1HH

Registered in England No 104998

Registrars: IRG plc, Balfour House, 390/398 High Road, Ilford, Essex IG1 1NQ Telephone: 020 8639 2000

Low Cost Dealing The Company has arranged for its stockbroker, Cazenove and Co, to provide shareholders with a simple low cost method of buying and selling its shares. Details are available from the Company Secretary. Please note there is a minimum commission of £10 on each purchase transaction.

Dividend Mandates If you wish dividends to be sent directly into a bank or building society account, you should contact the Registrars for a dividend mandate form.

Capital Gains Tax For the purpose of Capital Gains Tax the market value of ordinary shares on 31 March 1982 was 62.75p after adjustment for the 1 for 1 capitalisation issue in 1987. The market value of ordinary shares on 18 May 1993, 5 November 1993 and 18 May 1994, the dates of the issue of shares following the offer of enhanced share dividends, were respectively 229.685p, 267.25p and 227.25p.

Market Values of Securities The market value and balance sheet carrying values of the Company's traded securities at 31 December 1999 are available at the Registered Office.

Analysis by Category	Numbers of Shareholders	Number of Ordinary 20p shares (m)
Banks and nominee companies	2,220	611
Insurance companies	39	12
Pension funds	6	2
Investment trusts and unit trusts	40	1
Other institutions	287	15
Individuals	29,613	62
	<hr/> 32,205	<hr/> 703
Analysis by Shareholding		
Under 1,000	18,173	7
1,000 – 5,000	11,058	25
5,001 – 50,000	2,440	31
50,001 – 100,000	133	10
100,001 – 500,000	233	56
Over 500,000	168	574
	<hr/> 32,205	<hr/> 703

Unsolicited Mail The Company is obliged to make its share register available to members of the public and organisations upon payment of a prescribed fee. This may result in shareholders receiving unsolicited mail. If you wish to limit the receipt of unsolicited mail you should write to The Mailing Preference Service, FREEPOST 22, London W1E 7ER.

ShareGift Shareholders with small numbers of shares may like to consider donating their shares to charity under ShareGift, administered by The Orr Mackintosh Foundation. Details are available from ShareGift. Telephone: 020 7761 4501. Website: <http://www.sharegift.org>